



2019 SPRING RELEASE NOTES

MAY 2019

The Forum Spring 2019 Release delivers a broad range of improvements including direct Exchange integration, a dynamic user creation process, and end user experience improvements that further solidify the Forum's position as the leading SaaS workplace management solution.

Direct Exchange Integration

The Forum can now be directly connected to your O365 Exchange server for seamless integration between Forum and all Exchange interfaces, including Outlook, Outlook for Mac, OWA, Microsoft Teams, Android and iOS! Key benefits include:

- No software installed on either the Exchange server or client machine
- Forum's sophisticated business rule engine applied to bookings made via Exchange
- End-to-end integration from Exchange to all of Forum's interfaces (digital signage, mobile apps, etc.)
- Apply Forum's advanced analytics to bookings made from Exchange

Customers can also now choose if they want to have Forum issue .ICS invitations or opt to have Exchange manage invitations.

Dynamic User Creation Process

Forum now offers an innovative, and highly secure, method of dynamically creating profiles for your users. For those customers using a SAML 2.0 compliant IDP we can automatically create user profiles when your authorized users are passed to the Forum – meaning you never have to add a new user again! This solution can be an alternative, or complementary, to the highly popular Forum Data Management Utility for those customers using SAML.

Home Page Improvements – My Team and Past Reservations

Two major improvements have been added to the home page of the Web interface for all users. All users can now see their three most recently past reservations on the homepage and easily copy them to a date and time in the future. The reservation copy feature was so popular on the My Reservations page (it is still there too!) that we added it to the home page for easier accessibility. With this feature users can easily copy a frequent or favorite booking for quick re-use. We have also expanded the My Team feature of Forum and now users can easily see if their teammates are planning to be in the office, where they will be and even if they have checked in or not. The My Team locate feature is even smart enough to let you know if your teammate has been invited to a meeting.

Event Subscription Service

The Agilquest Forum now offers a method for third parties and other systems to subscribe to the Forum for information about the activity on rooms. This service allows applications to subscribe to a specific room(s) and be notified each time there is booking activity in the room. This is a great way for systems to receive information from Forum, in real time, without the overhead and delay associated with polling for updates.

Manage Required Fields

We heard you! Forum customers love that there are certain fields required in the reservation process so that other interfaces such as Exchange and digital signage have meaningful information to display, but sometimes people just want to make a quick booking. To that end, we now can default the Reservation Name field in the web interface to either the reservations owner's name or the room name.

For more information on the 2019 Spring Release of the Forum, please contact your Customer Success Team, or sales@agilquest.com.

Or to reach us by phone: (804) 745-0467