Commitment to the Highest Levels of Security

As the security landscape regularly changes and requirements for SaaS platforms are continuously monitored, AgilQuest is committed to maintaining the highest security measures throughout Forum. This release includes system-wide security updates that enhance our ability to address new threats as they arise.

Easily manage the use of, and prevent booking mishaps, for any reservable asset with New Asset Types

Forum is built to support a seamless and efficient workplace experience for employees and workplace admins. Workspaces and Meeting Rooms are only one part of that experience, as there are often other services, equipment and reservable assets available for use. Forum has always been able to support the sharing and booking of these assets, but this release added a number of common Asset Types to make it even easier to find exactly what you need.

The Newest Asset Types include:

Collaboration Space
- Conference Center
- Huddle Room
- Lounge
- Rooftop Terrace

Equipment
- A/V Equipment
- Loading Dock
- Loading Dock Elevator
- Locker

Health & Wellness
- Mother's Room
- Wellness Room

Transportation
- Shuttle

Tailor Forum to Your Unique Business Needs with an Enhanced Rules Engine

Within Forum, each customer should have the flexibility to implement the unique rules and processes their organization needs to support a productive and efficient workplace. This latest release includes a major update that provides customers the ultimate flexibility for customizing business rules.

Forum's already robust collection of business rules is now accompanied by an enhanced rules engine, driven by the need for custom rules. This enables AgilQuest to respond to customer requests by delivering specific functionality without impacting other organizations. One such example of a requested business rule is now available to any Forum customer:

Limiting the number of days per week workspace reservations can be made

Many organizations must find new ways to control the number of employees in the office as COVID-19 mandates reduced occupancy levels. AgilQuest is committed to helping organizations find the methods that work best for their policies. One new way of managing occupancy is to set a rule on the number of days per week a person may make a reservation. This new rule, Number of Workspace Days per Week Allowed, may be set at zero to seven for any individual.

For example: Employees in the Purchasing Department have this rule set to two, so they can only reserve workspaces for two days each week. Purchasing Manger John can make multiple workspace reservations on Monday and multiple workspace reservations on Tuesday but cannot book any more days that week as his two-day limit has been reached. If he chose to come into the office on just Wednesday and Friday, he would be allowed to make workspace reservations for those two days, but no other days that week.

This rule can be combined with any other number of physical distancing or staggered schedule business rules to create a safe environment for your employees.

Limit Notifications and Passive Actions on Closed Days

For organizations who allow long-term, recurring, or no-end-date reservations, it can be bothersome to receive email notifications regarding those reservations on weekends or other days when the office is closed. With this update, organizations can now prevent reservations from being auto-bumped on days when the person didn't check in because the office was closed, and can suppress any additional reservation-specific emails from being sent on those closed-office days.

New Analytics

Forum's current version of Analytics is being replaced by a new version, built from the ground up just for Forum customers. We aren't revealing all the surprises quite yet, just keep an eye on your browser for the new version of Analytics. Both versions will be accessible from within Forum for a limited time.